

# Warranty Certificate

## Glassco<sup>®</sup> and Glassco E.S.<sup>®</sup> Glass Sealed Units

This warranty is administered directly by Laurier and is considered to be the only applicable warranty for the products presented in this document. This warranty is granted to the original buyer, is not transferable, and will be in effect for the period specified in the terms of this warranty, as long as all of the required conditions are met, and subject to all other terms and conditions specified in the sales agreement. This warranty takes precedence over any other performance claim or promise, written or not, made by a third party, employee, representative, distributor, client or official from Laurier.

### Scope of Warranty Coverage

All Glassco<sup>®</sup> glass sealed units are guaranteed for a 5-year period starting from the manufacture date, and all Glassco E.S.<sup>®</sup> windows are guaranteed for a 10-year period starting from the manufacture date. The date appearing on the original bill is evidence of the manufacture date. This warranty covers manufacturing defects from condensation build-up or dust deposit on the unit's internal surfaces and causing appreciable obstruction of the view, resulting in the seams not being waterproof, and not sudden breakage of the glass or any other cause described in the exclusions.

### Warranty Conditions

In order for this warranty to be applicable, the glass sealed units must have been handled, stored and installed following the manufacturer's instructions, good trade practices, or the instructions in the GANA Glazing Manual, in accordance with the strictest instructions applicable for the work and installation conditions. The glass sealed units must not have been subjected to physical stress, or abnormal or inappropriate thermal conditions for the type of window used, and finally, must not have been placed in contact with sealing components or agents that are incompatible with Glassco<sup>®</sup> and Glassco E.S.<sup>®</sup> glass sealed units. All of Laurier's sales conditions must have been met in order for the warranty to be eligible. It is the responsibility of the client to follow all of the instructions after delivery of the glass sealed units. Laurier reserves the right to inspect and assess all windows, materials, components, worksites or buildings alleged to be defective that are covered by this warranty.

### Warranty Limitations

Laurier's warranty liability is limited to replacing the defective glass sealed units with a similar or equivalent product, excluding the costs of labour, transportation, installation, and any loss of revenue or profits, or other direct or indirect damage. Laurier's liability, and that of its affiliated companies, representatives, employees, agents, administrative officers and insurers, is limited to the events covered by the warranty herein described. Any other situation that may cause damage of any kind whatsoever to anyone is excluded, in particular incorrect application or interpretation of the specifications, or installation of materials that is not in accordance with good trade practices.

### Warranty Exclusions

All natural disasters, breakage or damage during installation, caused by an impact or faulty installation, scratches occurring after delivery, perforations, discolouring or yellowing, PVC tiles, non-recommended use of the glass units, panes containing wired glass, glass units with 6-mm (1/4-inch) spacers, multiple malfunctions in buildings subjected to excessive moisture or condensation, installation that is questionable or not in accordance with good trade practices, materials that have been destroyed or disposed of without Laurier's consent.

In effect since May 5, 2008

The logo for Laurier, featuring the word "LAURIER" in a bold, black, sans-serif font. Above the text is a horizontal blue bar.