

Warranty Certificate

Laurier Tendances® Glass Units

This warranty is administered directly by Laurier and is considered to be the only applicable warranty for the products presented in this document. This warranty is granted to the original buyer, is not transferable, and will be in effect for the period specified in the terms of this warranty, as long as all of the required conditions are met, and subject to all other terms and conditions specified in the sales agreement. This warranty takes precedence over any other performance claim or promise, written or not, made by a third party, employee, representative, distributor, client or official from Laurier.

Scope of Warranty Coverage

All Laurier Tendances® glass units are guaranteed for a 5-year period starting from the manufacture date. This warranty covers manufacturing defects, wearing away of the paint coat, flaking and colour changes.

Warranty Conditions

In order for this warranty to be applicable, the Laurier Tendances® glass units must have been handled, transported, stored and installed following the manufacturer's instructions, good trade practices, and the instructions in the GANA Glazing Manual, in accordance with the strictest instructions applicable for the work and installation conditions. The Laurier Tendances® glass units must not have been placed in contact with sealing components or agents other than those stipulated as compatible in the product technical description. All of Laurier's sales conditions must have been met in order for the warranty to be eligible. It is the responsibility of the client to follow all of the instructions after delivery of the Tendances® glass units. Laurier reserves the right to inspect and assess all windows, materials, components, worksites or buildings alleged to be defective that are covered by this warranty.

Warranty Limitations

Laurier's warranty liability is limited to replacing the defective Tendances® glass units, excluding any labour, transportation or installation costs. Laurier's liability, and that of its affiliated companies, representatives, employees, agents, officers, administrators and insurers, is limited to the events covered by the warranty herein described. Any other situation that may cause damage of any kind whatsoever to anyone is excluded, in particular the incorrect application or interpretation of the specifications, or installation of materials that is not in accordance with good trade practices.

Warranty Exclusions

All natural disasters – Misuse – Neglect to proceed with routine maintenance – Scratches – Perforations – Discolouring – Tendances® glass units installed in glass sealed units with spacers of 6 mm or less – Tendances® glass units that are non-tempered, installed on a non-vertical incline – Glass breakage caused by an impact – Thermal or mechanical breakage on a non-tempered Tendances® glass pane – Loss of profits, revenue or other damage that is direct, indirect, accidental, unusual, or secondary attributable to the installation of Laurier Tendances® glass units - Multiple malfunctions in buildings subjected to excessive moisture or condensation - Installation that is questionable or not in accordance with good trade practices - Materials that